

Welcome



Answers to...

...Frequently Asked Questions

Where we are and how to reach us

Mary, Paul, Paige, Adam (Woodfin) and our two cats, Mikey and Lucy, live in the grey house behind Snell House. The deck with the “scalloped” trellis leads to our back door. If you need us for anything, please knock on the red door or call – Snell House line: 207-288-8004, Paul cell: 207-288-4500, Mary cell: 207-266-5720.

Parking

For extended parking, apartments #2 through 5 may park behind Snell House in the parking area (cars facing the garden). The space in back can comfortably accommodate four cars, please try to park accordingly. Guests staying in apt #1 can park in the “half moon” area of the driveway by the front door.

Coffee and Cream

That cream in the refrigerator wasn't left by a previous guest. That and the coffee are there to help you get started that first day before you've had a chance to get to the grocery store to pick up provisions.

Fresh towels

Though we encourage “green thinking,” we do check for towels daily, usually before noon. Though, if we miss you in the morning, and you need towels, please let us know. In each bathroom, you'll find a plastic laundry basket. Please leave towels, washcloths, etc., in the basket outside your door where we can see it, and we'll replace with fresh towels.

Trash

On the far side of the parking area is a large green and white container. There are 3 trash cans inside for your use. The container is emptied on Tuesdays. (Sometimes by Monday, it gets a little full.) Recyclables and returnables can be left in the blue plastic container provided in your room. If the container gets too full, leave it with the towels outside your door and we'll return it, empty.

Useful and Important stuff

You may find that you need an iron or over-sized cook pot, etc. Please feel free to ask us. But even more important... PLEASE let us know at the beginning of your stay if we can provide anything to make your stay more enjoyable. Things that come to mind are additional blankets, cookware, pillows, glasses, ice trays, an extra fan during an unusually hot stretch, lobster crackers, etc. Most of these items are provided but sometimes things get misplaced or broken between guest stays. We are not only willing to see that you have what you need to enjoy your stay, we're anxious to know how we can help. Please let us know!

Phones

We have found that so many of our guests have their own cell phones that the room phones we've provided in past years have nearly become obsolete. Now, instead of an in-room land line, if you need a phone—maybe your cell provider doesn't have a strong signal in this area, or you just don't have a cell phone—we will give you a pre-paid cell phone to use during your stay. Let us know if you need one. And remember, they're small. Don't forget to leave them in the room when you depart.

Internet

We don't advertise that we're wi-fi equipped because sometimes it can be a little “wonky.” But lately, after relocating our modem, it seems to be behaving itself. The modem is actually in our house so if positioning is a factor with your computer, point it in that direction. Our network is the long alpha-numeric that begins with “05B...” There may be other unsecure networks that give you a stronger connection. (We know nothing!) For guests without laptops, the library on Mt. Desert St. has free access, and the Internet Café on Cottage St. provides access for a nominal fee.

Garden and grounds

Please make yourself comfortable on the property. Sit by the garden, read, weed, play ball, snack, weed, sip cocktails, morning coffee, weed – the yard is yours to enjoy. The garden is also for you to enjoy. Early summer guests will have less to choose from, but everyone is welcome to pick whatever is ripe. That includes fresh flowers for your room.

Shore path

The best route from Snell House to the Shore Path (the scenic walk into town) is through our yard. Follow the pebble stone path around our deck and between the two houses. Look for the sign. Then, down the driveway, turn left at the end of our driveway, and access to the Path is at the end of Hancock Street.

Groceries, Post Office, Laundry, etc.

Please see the map on the back of this pamphlet for directions to local conveniences. For greater detail and selection, the literature we've left in your rooms provides a selection of maps and information. And... you can always ask us.

This Old House...

...occasionally creaks and sometimes things break or wear out. Please bring to our attention anything that might need repair or make your stay less comfortable. If we can't fix something, we have arrangements with plumbers and electricians who can usually come on fairly short notice.

Restaurants, recreation, etc.

Mount Desert Island provides such an abundance of activities and places to enjoy, and so much depends on a guest's tastes, that this question is probably best left to discussing. We'll be glad to share with you our own preferences. If you're curious, please ask.

Enjoy your stay!

Checkout

If we don't hear otherwise we will charge the balance of your stay to the same card that was used for your deposit. Please let us know if you'd prefer to pay some other way. We will slide a thank you card with a charge slip for you to sign under your door the morning of your departure. Please just sign it and leave it in the room with the key. (And cell phone if you borrowed one.)

Sometimes, because of our work schedules, mid-week departures or very early departure times make it difficult to say goodbye in person. But we will make every effort to see you off. Look for us, we'll probably be hovering somewhere nearby.

